

Magento Survey Extension

User Guide

Compatibility:

Community Edition: 1.4.x.x, 1.5.x.x, 1.6.x.x, 1.7.x.x, 1.8.x.x, 1.9.x.x

Installation

Step – 1

Check Permission

Make sure the “app” directory of your Magento store and all directory inside /app/ have full written permission.

Important Note: Change all permission back after installation.

Step – 2

Disable Compilation

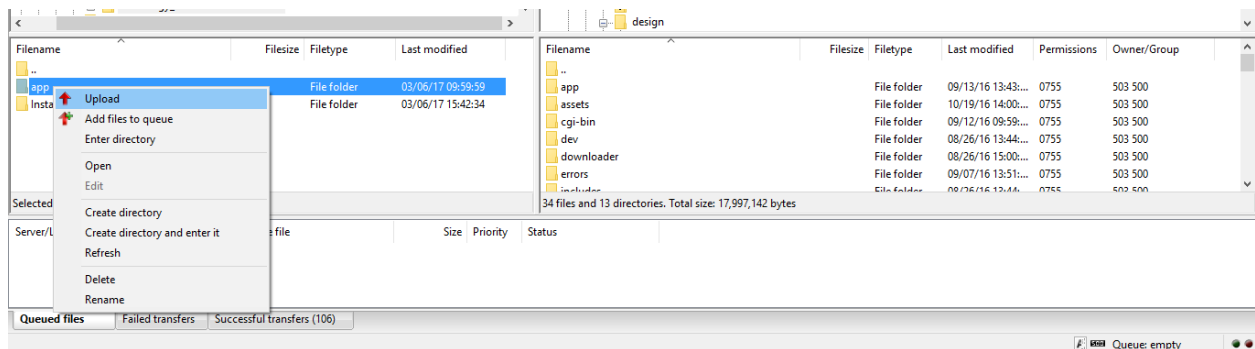
Log into Magento **admin panel** and go to **System → Tools → Compilation** and disable the compilation.

After **Step 6**, you can run the compilation process again if need.

Step – 3

Upload Files

Extract the downloaded Zip file and upload **app** folder from the extension package to the installation root directory of Magento.



Step – 4

Clear Cache

Clear all basic 5 types of cache in Magento, for this go to **System → Cache Management**

And flush all types of Magento cache.

Step – 5

Re-indexing

To re-index all the data, go to **System → Index Management** and then select all and click on submit button.

Step – 6

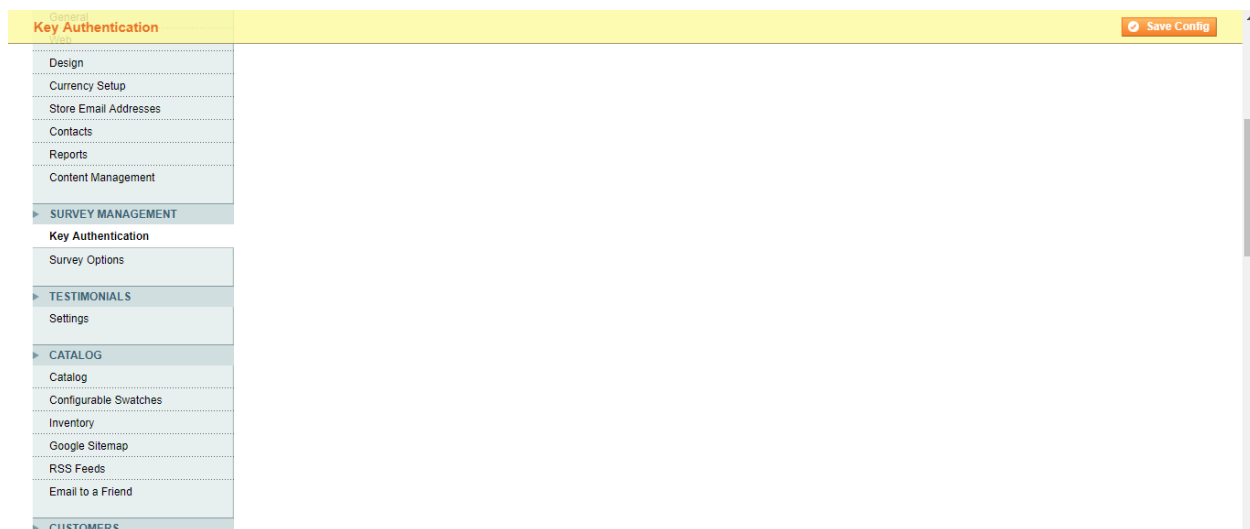
Re – Login

Log out and log back into **Magento Admin Panel**.

Step – 7

Use of Extension

Go to **System → Configuration** then in the left bar, you will get **Key Authentication** section under **Survey Management** Tab.



Step – 8

Api Key Verification

Get your Api key for this product by login into your account on <https://store.tech9logy.com/> and go to downloadable products tab,

There you will get api key for this product , then copy it and paste into above “key authentication” section and verify it. You will able to get access of survey Plugin.

Thank - You