



# Express Feedback Plugin

## About

WP Express Feedback Plugin is awesome add-on to your WordPress website to collect Feedback and Queries from your potential customers. Its simple yet powerful WordPress tool for lead conversion and instant notifications.

## Steps to Install :

Here are the following steps to install Express Feedback Plugin

### 1) Get Activation Key :

- After placing order, first you have to login and check your order list
- Goto under downloadable products
- Then you will get the list in the following format

ORDER #	DATE	TITLE	STATUS	REMAINING DOWNLOADS	DOMAIN	API KEY
		<a href="#">WP EXPRESS FEEDBACK - DOWNLOAD HERE</a>	Pending	Unlimited	-----	Pay & Get

- If your payment status is pending then you have to make payment first then you will get the API key.

### 2) Install Plugin in wordpress :

- Upload plugin folder with FTP or upload it from plugins menu > Add New > Upload plugin

Add Plugins [Browse](#)

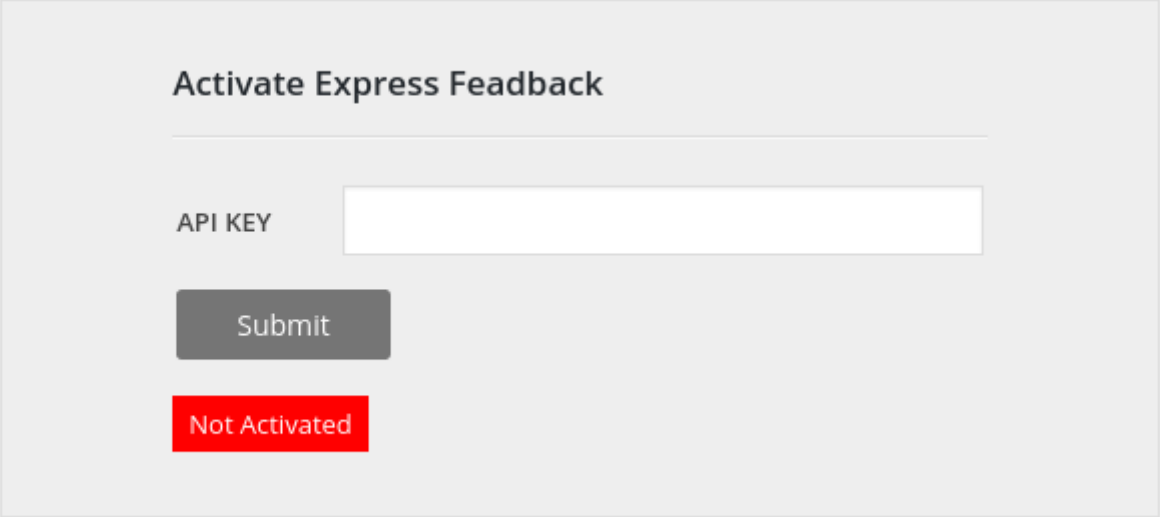
If you have a plugin in a .zip format, you may install it by uploading it here.

No file chosen

- After Uploading plugin, Activate the plugin
- Now you will see the Feedback Menu.

### 3) Activate Plugin :

- Goto Feedback Menu > click Activate



The screenshot shows a form titled "Activate Express Feedback". It contains an input field labeled "API KEY" which is currently empty. Below the input field is a grey "Submit" button. At the bottom of the form, there is a red button with the text "Not Activated".

- Paste your API key and Submit
- You can not able to use any plugin setting before activating the plugin.
- After activating the plugin you wan't be able to use activation page.
- After activating plugin, Please save plugin Mail settings, Form settings and Color settings as per your need from Setting tabs.

# Plugin Setting Guide

## Mail Setting :

Mail Setting	Form Setting	Color Setting
<b>Activated</b>		
<b>Admin Mail Setting</b>		
Email Id	<input type="text"/>	
Subject	<input type="text" value="Feedback form"/>	
Message	<input type="text" value="Hi,&lt;br&gt;User gives feedback"/> <small>Note: Use br tag for line break in message body</small>	
<b>User Mail Setting</b>		
Subject	<input type="text" value="Feedback form"/>	
Message	<input type="text" value="Hi,&lt;br&gt;Your message has been received. We will contact you shortly.&lt;br&gt;Thanks,&lt;br&gt;Tech9logy creators"/> <small>Note: Use br tag for line break in message body</small>	

In mail setting tab, you can set admin mail setting and user mail setting like Subject, Message etc..

**Note :-** You can also use html tags in message area.

## Form Setting :

Mail Setting	Form Setting	Color Setting
Feedback Button Text	<input type="text" value="Touch Me!!"/>	
Popup Box Title	<input type="text" value="Your opinions are important to us!"/>	
Form Title	<input type="text" value="Select your feedback topic:"/>	
Popup Position	<input type="text" value="Left"/>	
Add jquery Library	<input type="radio"/> Yes <input checked="" type="radio"/> No	
Number of Option	<input type="text" value="1"/>	
Option Image URL 1	<input type="text" value="wp-content/plugins/express-feedback/images/query.png"/>	
Option Image Text 1	<input type="text" value="Query"/>	
Submit Button Text	<input type="text" value="Send Feedback"/>	

In form setting, you can set frontend popup settings like button text, popup position, jQuery option, number of options show on popup, options images, options text, custom css etc..

## Color Setting :

Mail Setting	Form Setting	Color Setting
Feedback Button Background Color	<input type="text" value="FF7A3B"/>	
Feedback Button Text Color	<input type="text" value="FFFFFF"/>	
Popup Title Background Color	<input type="text" value="1DD7C0"/>	
Outer Form Background Color	<input type="text" value="212121"/>	
Submit Button Background Color	<input type="text" value="3DB5E9"/>	
Popup Title Text Color	<input type="text" value="000000"/>	
Form Heading Text Color	<input type="text" value="CCCCCC"/>	
Button Text Color	<input type="text" value="CCCCCC"/>	

In color setting tab, you can manage popup color settings.

## Entries :

All Queries

Search keywords..  Filter By Query Type...

Show  entries

Sno.	User email	Type	Message	Date	Action
2	test@test.com	Query	This is test...	2016-05-14 , 05:42:47 AM	
1	testtest@gamil.com	Query	htrhtrhrjh..	2016-05-14 , 05:42:23 AM	

Showing 1 to 2 of 2 entries Previous  Next

You can check your submitted feedback entries here.

The screenshot displays a web interface with four main sections:

- Feedback:** Shows a query with the message "htrhtrhrtjh" and a blank "Reply:" field.
- Reply:** A form with fields for "Email" (containing "testtest@gamil.com"), "Subject", and "Message", along with a "Send" button.
- User Details:** Lists information for "testtest@gamil.com", including the date "2016-05-14, 05:42:23 AM", location "Delhi, India", browser information, and IP address "182.68.82.14".
- Page:** Shows the URL "http://www.salesforcedevelopment.in/" and a "Go To Page" link.

Also you can see the entry detail in popup. Entry details like type of entry, message, user details and page from where query submitted. Also you can reply to that user from here.

For more queries and assistance contact us at : [www.tech9logy.com](http://www.tech9logy.com)

Thanks